



APPLICATION FOR INTERNET SERVICE

ALL INTERNET SERVICES REQUIRE LOCAL TELEPHONE SERVICE. ALL PRICES FOR INTERNET SERVICE ARE IN ADDITION TO YOUR LOCAL TELEPHONE CHARGE. INTERNET SERVICE CHARGES ARE SUBJECT TO CHANGE, WITHOUT NOTICE, AT THE SOLE DISCRETION OF S-GO BROADBAND.

NAME/BUSINESS NAME/ORGANIZATION _____

BILLING ADDRESS _____ **CITY** _____ **STATE** _____ **ZIP** _____

HOME PHONE _____ **CELL#** _____ **E-MAIL** _____

THE TYPES OF ACTIVITIES YOU ENGAGE IN ON-LINE WILL LARGELY DETERMINE THE SPEED OF THE INTERNET CONNECTION YOU WILL REQUIRE. TO HELP YOU MAKE THAT DETERMINATION, PLEASE TELL US WHAT TYPES OF INTERNET ACTIVITIES YOU DO ON-LINE.

PLEASE CHECK ALL THAT APPLY:

_____ **GENERAL WEB SURFING (CHECK E-MAILS, SHOPPING)**

_____ **STREAMING MOVIES & TV SHOWS (NETFLIX, HULU, ETC.)**

_____ **DO YOU STREAM IN STANDARD DEFINITION (SD) OR HIGH DEFINITION (HD)?**

_____ **HOW MANY DEVICES WILL BE USED IN THE HOME AT ONCE ?(SMART PHONE, IPADS, TABLETS, LAPTOPS, KINDLE, ALEXA, ETC.)**

_____ **DO YOU HAVE SECURITY CAMERAS?**

_____ **ONLINE GAMING (XBOX, PLAYSTATION, ETC.)**

THE NUMBER OF CONNECTED DEVICES AT YOUR HOME OR BUSINESS CAN PLAY A BIG ROLE IN DETERMINING WHAT SPEED OF INTERNET IS RIGHT FOR YOU. PLEASE TELL US HOW MANY COMPUTERS, TABLETS, SMART PHONES ETC. YOU INTEND TO USE WITH YOUR INTERNET CONNECTION. PLEASE TAKE INTO ACCOUNT YOUR CHILDREN'S DEVICES.



TERMS & CONDITIONS

Customer acknowledges and agrees that S-GO has no control of information and services provided through the internet and that the internet is unrestricted and uncensored, and certain material may be distasteful, and /or unsuitable for users of the internet, including children. The customer hereby expressly releases, indemnifies, and agrees to hold harmless S-GO from any and every claim which might be made by any person by virtue of customer's access to and use of the internet.

S-GO broadband makes no express implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the internet services provided by S-GO broadband.

S-GO broadband makes no attempt to verify accurate receipts of any signal and is not responsible for any loss of data resulting from delays, non-deliveries, incorrect deliveries or service interruptions, including those caused by negligence, errors, or omissions of S-GO broadband, equipment failures, or transmission limitations caused by atmospheric conditions or other limitations.

Customer may not resell any services purchased from S-GO without the express written consent of S-GO.

Service must be maintained for 30 days after the date of activation.

All requested services require technician verification for the services requested. If the requested services are not available, the customer will be notified and may elect a different service plan, or may cancel this information packet. Prices charged for services under this agreement are subject to change without notice.

No right or remedy herein conferred upon or reserved to S-GO is exclusive of any other right or remedy provided or permitted by law or equality provided or permitted, but each shall be cumulative of every other right or remedy given hereunder or now or hereafter existing at law or equality, and may be enforced concurrently or from time to time.

Customer agrees to pay all charges in a timely manner, regardless of any claim, defense, or offset which may be exerted by Customer or on Customer's behalf. Customer agrees and understands that base service is billed one month in advance, and that any overages are billed one month in arrears.

Sign _____ Date _____



Your internet charges will be billed with your regular monthly telephone bill. Your statement is due upon receipt. The delinquent date is on the statement. If payment is not received by the delinquent date your service will be interrupted. If your service is interrupted due to being delinquent, the internet reconnect fee is \$25.00

It is the customer's responsibility to contact your local telephone company if you do not receive a monthly billing statement.

The system may not be used for any activity which may violate any criminal or civil laws. These include any activities involving drugs, gambling, prostitution, pornography, spreading computer viruses, cracking computer security system, infringing on intellectual property, trafficking in credit card numbers, fraudulent marketing schemes, or trafficking in cellular telephone fraud information.

The systems may not be used to distribute mass unsolicited E-mail containing commercial advertisements or to post commercial advertisements to inappropriate locations on the Internet.

The system may not be used to publish defamatory statements directed to or about other persons or entities on the internet.

Customers must respect the conventions and rules of news groups, mailing lists, and other networks, even if those conventions and rules are more restrictive than ours.

The system may not be used to violate the copyright interests or other intellectual property interests of any person or entity. This includes, but is not limited to, the distribution or sharing of copyrighted software in violation of the copyright holder's rights.

Customers, including Home Page Customers, may not post any material to the system which is obscene, vulgar, or blatantly offensive to the prevailing moral standards of the community.

By signing this agreement and /or using the system, the customer expressly agrees to abide by all system rules as published from time to time and as interpreted by S-GO. System rules may be modified at any time by S-GO, with such changes to be published on the S-GO Home Page.

If S-GO has reason to believe customer is in violation of any system rules, or is conducting any activities it believes harmful to S-GO, the system, or other users, customer expressly agrees that S-GO may exercise any or all of the following remedies:

*S-GO may immediately terminate customer's access to the system, and shall have no obligation to return E-mails or other files stored on the system.

*S-GO may report the matter to the proper authorities and fully cooperate within any official investigation.

*S-GO may exercise any other right, remedy, or action which is appropriate in view of the nature of the violation of system rules or other harmful activity.

Customer agrees to defend, indemnify, and hold harmless S-GO, its officers, directors, agents, and employees from all claims, liabilities, and expenses, including reasonable attorney's fees, that arise from your breach of this agreement, including without limitation:

Any breach of this agreement by customer permits to use the S-GO Broadband Internet Service ("User");



Use of Internet for the unlawful placement or transmission of any information, software, or other materials on the internet; and

Claims for infringement of any third party proprietary right, including copyright, patent, trade secret, and trademark rights, arising from the use of any services, equipment, or software not provided by S-GO Broadband.

In the unlikely event S-GO Broadband is found liable in any manner whatsoever, then and in that event, the liability of S-GO for any cause shall never exceed the actual amount paid to S-GO by the customer for Internet service, without interest.

Sign _____ Date _____



SYSTEM RULES

- 1) ANY CUSTOMER PURCHASING S-GO BROADBAND WILL BE REQUIRED TO PURCHASE A MODEM.
- 2) NOT ALL MODEMS ARE COMPATIBLE WITH OUR BROADBAND SYSTEM. TO ENSURE THAT YOU GET THE BEST SIGNAL POSSIBLE, IT IS RECOMMENDED THAT YOU PURCHASE YOUR MODEM FROM S-GO. S-GO ASSUMES NO RESPONSIBILITY FOR THE MODEM, ITS OPERATION, OR MAINTENANCE.
- 3) ALL NEW S-GO INTERNET CUSTOMERS WILL BE GIVEN AT NO ADDITIONAL CHARGE THE AMOUNT OF CATEGORY 5 CABLE AND FILTERS THEY WILL NEED. THIS ENSURES THAT THE SIGNAL IS RELIABLE.
- 4) S-GO BROADBAND DOES NOT COME INTO THE HOME TO INSTALL WIRING OR INSTALL MODEMS, HOWEVER, CUSTOMERS CAN PURCHASE THE INSTALL SERVICE FOR AN ADDITIONAL CHARGE OF \$50.00 FOR S-GO AND \$60.00 FOR ARK-O PAYABLE UPON SIGN UP.
- 5) S-GO ACTIVATION FEE IS \$25.00 PAYABLE UPON SIGN UP.
- 6) WHEN FILLING OUT THE APPLICATION IT IS VERY IMPORTANT THAT YOU LIST ANY OTHER FAMILY MEMBER OR ETC. THAT YOU WISH TO BE ON THE ACCOUNT WITH YOU. IF THE NAMES OF ANY OTHER RESPONSIBLE PARTIES ARE NOT ON THE APPLICATION THEY WILL NOT BE ALLOWED TO CALL IN ANY TROUBLE OR MAKE ANY CHANGES TO THE ACCOUNT.
- 7) I UNDERSTAND THAT CHARGES WILL BE PRORATED ON MY BILL.

BY SIGNING BELOW YOU INDICATE YOUR ACCEPTANCE OF THE TERMS & CONDITIONS ABOVE.

CUSTOMER SIGNATURE _____

DATE _____

SPEEDS (please check the speed you want)

Residential

DOWNLOAD—	UPLOAD	MONTHLY PRICE	
___ 20	1	\$75.95	This speed is good for streaming multiple tv's multiple devices, gaming, e-mails, social media, security cameras, web searching, etc.
___ 15	1	\$65.95	This speed is good for streaming tv, multiple devices, some gaming, e-mails, social media, maybe some possible security cameras, web searching, etc.
___ 10	1	\$55.95	This speed is good for streaming a tv, a few devices, e-mails, social media, some possible gaming, etc.
___ 5	1	\$45.95	This speed is good for e-mails, searching the web, 1 to 2 devices, some streaming on 1 tv.

RESIDENTIAL

BUSINESS

DOWNLOAD—	UPLOAD	MONTHLY PRICE	DOWNLOAD—	UPLOAD	MONTHLY PRICE
___ 100	50	\$110.95	___ 100	50	\$380.95
___ 50	20	\$95.95	___ 50	20	\$222.95
___ 20	10	\$85.95	___ 20	10	\$124.95
___ 10	5	\$75.95	___ 10	5	\$93.95

*******ACTIVATION FEE OF \$25.00 MUST BE PAID AT TIME OF SIGN UP*******

*******WIRE INSTALLATION FEE OPTIONAL \$50.00 FOR S-GO CUSTOMERS******

******WIRE INSTALLATION FEE OPTIONAL \$60.00 FOR ARK-O CUSTOMERS******

S-GO SELLS MODEMS THAT ARE CONFIGURED TO OUR NETWORK WE RECOMMEND THAT YOU PURCHASE YOUR MODEM FROM S-GO. WE DO NOT GUARANTEE THAT ANY OTHER MODEM WILL WORK.

FASTER SPEEDS ARE AVAILABLE. IF YOU ARE INTERESTED IN THIS SERVICE, A SERVICE TECH. MUST VERIFY IF IT IS AVAILABLE.

CHECK LIST FOR TELEPHONE & INTERNET

ALL APPLICATIONS MUST BE PRINTED OUT AND E-MAIL TO US OR MAILED.

PLEASE SEND A COPY OF EVERY ADULTS ID LIVING IN THE HOME.

PLEASE ENCLOSE PHONE AND INTERNET APPLICATION.

PLEASE PROVIDE DIRECTIONS TO YOUR HOME.

PLEASE PROVIDE AN ALTERNATE PHONE #.

PLEASE MAKE SURE THAT ALL ADULTS LIVING IN THE HOME SIGN THE APPLICATION AND PROVIDE S.S.#

ALL ACTIVATIONS FEES MUST BE PAID AT TIME OF SIGN UP THIS INCLUDES MODEMS.

BY FOLLOWING THIS CHECKLIST WE WILL BE ABLE TO PROCESS YOUR APPLICATION IN A TIMELY MANNER.

IF YOUR NEED ASSISTANCE PLEASE CALL THE APPROPRIATE COMPANY.

SENECA, GOODMAN, OZARK - 417-776-2247

WYANDOTTE-918-678-8600

DECATAR-479-752-3000

CLEVELAND COUNTY-870-325-6244

THANK YOU